

May 6, 2010

Dear Nick;

Over the years I've worked with a number of suppliers and service providers on a wide range of projects. My experience working with you, Jakica and all the folks at Fusion pretty much tops them all.

This was a very large, difficult and complex project that involved hundreds of employees. With that challenge, you analyzed all aspects of the project and worked with us to develop a strategic plan that maximized the synergies of our operation with the least possible disruption.

Insofar as the execution of the plan was concerned, no detail was too small, no task too large. Client service, day to day communication and total dedication to our goals was always front and centre. Honestly, you made us feel we were the only client you had!

I would like to express my sincere appreciation for the commitment you have extended to us over the past few months – it was virtually stress free. To top it off, our project was completed on time and within budget.

If at any time you want to use me as a reference, don't hesitate to pass my contact information along.

Kindest Regards,

Michael Lawrence
VP Strategy
Pacific Newspaper Group